

Policies & Procedures

SECTION ONE: AMBASSADOR STATUS

1.01 BECOMING AN AMBASSADOR

An applicant becomes an Ambassador (“Ambassador”) of Connect Coin when the applicant's completed Application and Agreement has been received and accepted by the Company, by Internet or by mail, at its Home Office. Company reserves the right to decline any Agreement for any reason, at its sole discretion.

Ambassador uses his/her best effort to promote and sell products and services of Company to consumers pursuant to the Agreement contained within these Policies and Procedures and Terms and Conditions. In doing so, Ambassador will maintain the high standards of honesty, and integrity and business ethics when dealing with Consumers, Company or other Company Ambassadors.

1.02 NO FEE, CHARGE OR PURCHASE REQUIRED

No initial fee, charge or purchase is required to become an Ambassador.

1.03 AMBASSADOR OBLIGATIONS & RIGHTS

Ambassadors are authorized to sell Company products and services and to participate in the Ambassador Compensation Plan. Ambassadors may refer new Ambassadors.

1.04 LEGAL AGE

Ambassadors must be of legal age in the state / province / country of their residence.

1.05 DIVORCE

When a couple sharing Ambassador entity divorces or separates, Company will continue to pay commission checks in the same manner as before the divorce or separation until it receives written notice signed by both parties or a court decree which specifies how future commission checks should be paid, provided and if applicable, the couple has complied with the requirements of Section 5.03.

1.06 CORPORATIONS, PARTNERSHIPS & TRUSTS

Corporations, partnerships, limited liability companies or other forms of business organizations or trusts may become Ambassadors of Company when the Agreement is accompanied by a federal ID number.

Shareholders, directors, officers, partners, members, beneficiaries and trustees, as applicable of Ambassador entity must agree to hold such title, and Company will hold each personally liable and bound by the Agreement and these Policies and Procedures and Terms and Conditions.

1.07 FICTITIOUS OR ASSUMED NAMES

A person or entity may not apply as Ambassador using a fictitious or assumed name.

1.08 INDEPENDENT CONTRACTOR STATUS

Ambassadors are Independent Contractors responsible for determining their own activities without direction or control by Company. They are not franchisees, joint venture, partners, employees or agents of Company and are prohibited from stating or implying, whether orally or in writing,

otherwise. Ambassadors have no authority to bind Company to any obligation. Company is not responsible for payment or co-payment of any employee benefits. Ambassadors are responsible for liability, health disability and worker's compensation insurance. Ambassadors set their own hours and determine how to conduct business, subject to Company Agreement, the Policies and Procedures and Terms and Conditions.

1.09 TAXATION

As Independent Contractors, Ambassadors will not be treated as franchisees, owners, employees or agents of Company for federal or state tax purposes including, with respect to the Internal Revenue Code, Social Security Act, federal unemployment act, state unemployment acts or any other federal, state, or local statute, ordinance, rule or regulation.

1.10 INDEPENDENT SALES REPRESENTATIVE IDENTIFICATION NUMBER

Ambassadors are required by federal law to obtain a Social Security number or Federal ID number. Ambassadors will be identified by this number, or a company assigned number, for purposes of Company's business. The Ambassador Identification Number must be placed on all orders and correspondence with the Company.

1.11 LEGAL COMPLIANCE

Ambassadors must comply with all federal, state and local statutes, regulations and ordinances concerning the operation of their business. Ambassadors are responsible for their own managerial decisions and expenditures including all estimated income and self-employment taxes.

1.12 NO EXCLUSIVE TERRITORIES

No franchise is granted and there are no exclusive territories for sales or sponsoring purposes. No geographical limitations exist on sponsoring or selling within the United States; provided, however, that Company reserves the right not to sell product or services or contract with Ambassadors in specified states / provinces within United States.

SECTION TWO: REFERRING

2.01 REFERRING

Ambassadors may sponsor other Ambassadors into Company's business. Ambassadors must ensure that each potential new Ambassador has reviewed and has had access to the current Policies and Procedures, Terms and Conditions and Compensation Plan prior to or when giving the individual an Agreement.

2.02 MULTIPLE AGREEMENTS

If an applicant submits multiple Ambassadors which list different sponsors, only the first completed Agreement received by Company will be accepted.

2.03 INCOME CLAIMS

Ambassadors must truthfully and fairly describe the Compensation Plan. No past, potential or actual income claims may be made to prospective Ambassadors, nor may Ambassadors use their own incomes as indications of the success assured to others. Commission checks may not be used as

marketing materials. Ambassadors may not guarantee commissions or estimate expenses to prospects.

2.04 TRANSFER OF SPONSORSHIP

The company does not permit the transfer of sponsors. Connect Coin is in the business of creating relationships. Once an Ambassador is sponsored, the company believes in maximum protection of that relationship. The only exception is upon prior written approval of Company to correct ethical violations as determined at the sole discretion of Company.

SECTION THREE: RESIGNATION/TERMINATION

3.01 VOLUNTARY RESIGNATION

Ambassador may voluntarily terminate his or her Ambassador status by failing to renew or by sending thirty (30) days written notice of such resignation or termination to Company. Voluntary resignation is effective upon receipt of such notice by Company.

Ambassador who resigns or terminates their Ambassador status may reapply as Ambassador, three (3) months after resignation.

3.02 SUSPENSION

Ambassador may be suspended for violating the terms of his or her Agreement, which includes these Policies and Procedures, the Terms and Conditions and the Compensation Plan and other documents produced by Company. When a decision is made to suspend Ambassador, Company will inform the Ambassador in writing that the suspension has occurred effective as of the date of the written notification, the reason for the suspension and the steps necessary to remove such suspension (if any). The suspension notice will be sent to the Ambassadors "address on file" pursuant to the notice provisions contained in the Policies and Procedures and Terms and Conditions. Such suspension may or may not lead to termination of the Ambassador as so determined by Company at its sole discretion. If the Ambassador wishes to appeal, Company must receive such appeal in writing within fifteen (15) days from the date of the suspension notice. Company will review and consider the suspension and notify the Ambassador in writing of its decision within thirty (30) days from the date of the suspension notice. The decision of Company will be final and subject to no further review. Company may take certain action during the suspension period, including, but not limited to, the following:

- Prohibiting the Ambassador from holding himself or herself as Ambassador or using any of Company's proprietary marks and/or materials;
- Withholding commissions and bonuses that are due the Ambassador during the suspension period;
- Prohibiting the Ambassador from purchasing services and products from Company; and/or;
- Prohibiting the Ambassador from sponsoring new Ambassadors, contacting current Ambassadors or attending meetings of Ambassadors.

If Company, at its sole discretion, determines that the violation which caused the suspension is continuing, and has not satisfactorily been resolved or a new violation involving the suspended Ambassador has occurred, the suspended Ambassador may be terminated.

3.03 TERMINATION

Ambassador may be immediately terminated for violating the terms of his or her Agreement, which includes these Policies and Procedures, Terms and Conditions and the Compensation Plan and other documents produced by Company upon written notice. Company may terminate a violating Ambassador without placing the Ambassador on suspension, at Company's sole discretion. When the decision is made to terminate Ambassador, Company will inform the Ambassador in writing at the address in the Ambassador's file that the termination has occurred.

3.04 APPEAL

If Ambassador wishes to appeal the termination, Company must receive the appeal in writing within fifteen (15) days from the date of notice of termination. If no appeal is received within the fifteen (15) day period, the termination will automatically be deemed final. If Ambassador files a timely notice of appeal, Company will review the appeal and notify the Ambassador of its decision within ten (10) days after receipt of the appeal. The decision of Company will be final and subject to no further review. In the event the termination is not rescinded, the termination will remain effective as of the date stated in the original termination notice.

3.05 EFFECT OF TERMINATION

Immediately upon termination, the terminated Ambassador:

Must remove and permanently discontinue the use of the trademarks, service marks, trade names and any signs, labels, stationary or advertising referring to or relating to any product, plan or program of Company.

Must cease representing themselves as Ambassador of Company;

Loses all rights to his or her Ambassador position in the Compensation Plan and to all future commissions and earnings resulting therefrom;

Must take all action reasonably required by Company relating to protection of Company's confidential information. Company has the right to offset any amounts owed by Ambassador to Company including, without limitation, any indemnity obligation incurred pursuant to Section 11.01 herein, from commissions or other compensation due to the Ambassador.

3.06 REAPPLICATION

The acceptance of any reapplication of a terminated Ambassador or the application of any family member of a terminated Ambassador shall be at the sole discretion of Company and can be denied.

3.07 STATE LAWS

Where state laws on termination are inconsistent with this policy, the applicable state law shall apply.

SECTION FOUR: TRANSFERABILITY

4.01 There is no transferring Ambassador positions.

SECTION FIVE: PROPRIETARY INFORMATION

5.01 CONFIDENTIALITY AGREEMENT

During the term of the Agreement, Company may supply to Ambassadors confidential information, including, but not limited to genealogical and Downline reports, customer lists, customer information

developed by Company or developed for and on behalf of Company by Ambassadors (including, but not limited to, credit data, customer and Ambassador profiles and product purchase information), Ambassador lists, manufacturer and supplier information, business reports, commission or sales reports and such other financial and business information which Company may designate as confidential. All such information (whether in written or electronic format) is proprietary and confidential to Company and is transmitted to Ambassadors in strictest confidence on a “need to know” basis for use solely in Ambassadors business with Company. Ambassadors must use their best efforts to keep such information confidential and must not disclose any such information to any third party, or use this information for any non-company activity directly or indirectly while a Ambassador and thereafter.

Ambassadors must not use the information to compete with Company or for any purpose other than promoting Company's program and its products and services. Upon expiration, non-renewal or termination of the Agreement, Ambassadors must discontinue the use of such confidential information and promptly return any confidential information in their possession to Company.

5.02 COPYRIGHT RESTRICTIONS

With respect to product purchases from Company, Ambassadors must abide by all manufacturers' use restrictions and copyright protections.

5.03 VENDOR CONFIDENTIALITY

Company's business relationships with its vendors, manufacturers and suppliers are confidential. Ambassadors must not contact, directly or indirectly, or speak to, or communicate with any supplier or manufacturer of Company except at Company sponsored events at which the supplier or manufacturer is present at the request of Company.

SECTION SIX: TRADEMARKS, LITERATURE & ADVERTISING

6.01 TRADEMARKS

Companies name trademarks, service marks and copyrighted materials are owned by the Company. The use of such marks and materials must be in strict compliance with these Policies and Procedures.

6.02 ADVERTISING & PROMOTIONAL MATERIALS

Only the promotional and advertising materials produced by Company or approved in advance in writing by Company may be used to advertise or promote an Ambassador's business or to sell products and services of Company. Company's literature and materials may not be duplicated or reprinted without the prior written permission.

6.03 STATIONERY AND BUSINESS CARDS

Ambassadors are not permitted to “create” their own stationery, business cards or letterhead graphics, if Company's trade name or trademarks are used. Only the approved Company's graphics version and wording are permitted; letterhead, envelopes and business cards must be ordered using the online/stationery order form.

6.04 ELECTRONIC ADVERTISING

Ambassadors may not advertise or promote their Ambassador business or Company's business, products or marketing plan or use Company's name in any electronic media or transmission, including on the Internet via web sites or otherwise, without the prior written approval of Company's legal department.

6.05 TELEPHONE LISTING

Ambassadors are not permitted to use Company's trade name in advertising their telephone and telecopy numbers in the white or yellow page sections of the telephone book. Ambassadors are not permitted to list their telephone numbers under Company's trade name without first obtaining Company's prior written approval. If approval is granted for an "800" listing, it must be stated in the following manner: "Independent Ambassador for Company".

6.06 TELEPHONE ANSWERING

Ambassadors may not answer the telephone by saying "Connect Coin," or in any other manner that would lead the caller to believe that he or she has reached the offices of the Company.

6.07 IMPRINTED CHECKS

Ambassadors are not permitted to use Company trade name or any of its trademarks or service marks on their business or personal checking accounts.

6.08 MEDIA INTERVIEWS

Ambassadors are prohibited from granting radio, television, newspaper tabloid or magazine interviews or using public appearances, public speaking engagements, or making any type of statement to the public media to publicize the Company, its products or Company businesses, without the express prior written approval of Company. All media inquires should be in writing and referred to Company's corporate office, legal department.

6.09 ENDORSEMENTS

No endorsements by a Company officer or administrator or third party may be asserted, except as expressly communicated in Company literature and communications. Federal and state regulatory agencies do not approve or endorse direct selling programs. Therefore, Ambassadors may not represent or imply, directly or indirectly, that Company's programs, products or services have been approved or endorsed by any governmental agency.

6.10 RECORDINGS

Ambassadors may not produce or reproduce for sale or personal use products sold by Company or any Company-produced literature, audio or video material, presentations, events or speeches, including conference calls. Video and/or audio taping of Company meetings and conferences is strictly prohibited.

6.11 INDEPENDENT COMMUNICATIONS

Ambassadors, as Independent Contractors, are encouraged to distribute information and direction to their respective Downlines. However Ambassadors must identify and distinguish between personal communications and the official communications of Company.

SECTION SEVEN: PAYMENT OF COMMISSIONS

7.01 BASIS FOR COMMISSIONS

Commissions and other compensation cannot be paid until a completed Agreement has been received and accepted by Company. In order to receive commissions on products and services sold, Company must have received and accepted an Agreement prior to the end of the commission period in which the sale is made.

7.02 COMMISSION PERIOD

A business period refers to the time period opening on the first (1st) day of the commission period and extending up until order entry closes on the last business day of the period (5:00 p.m.). Company offices are open Monday through Friday 9 a.m.-6 p.m., with the exception of certain holidays as posted by Company.

7.03 COMMISSION PAYMENTS

Commissions are paid to Ambassadors as defined within the Compensation Plan. Ambassadors must consult the Compensation Plan for a detailed explanation of the benefits, commission structure and requirements of the Compensation Plan.

SECTION EIGHT: PURCHASE & SALE OF PRODUCTS

8.01 PAYMENT OPTIONS

Purchases may be paid by personal check, cashier's check, ACH, debit card, money order, wire transfer, bitcoin, cryptocurrency or major credit card. The Ambassador and retail customers are responsible for paying the costs of any returned checks plus an administrative fee charged by Company, which fee may change at any time based on past payment history of the customer. If an underpayment is made, the order will not be processed until the full amount is received by Company. If an overpayment is made, Company will process the order and issue a credit to Ambassador's account, which will automatically refund on the next commission check paid to Ambassador. Orders will not be processed if cancellation of a credit card is made. Orders for products are not effective until accepted by Company. To expedite shipping, Ambassadors may authorize Company to keep a valid credit card on file as security for payment. Overdue amounts will accrue interest at the annual rate of 18% or at a higher if permitted by law.

8.02 PROMOTIONAL ITEMS

All promotional items which bear Company name or logo must be purchased solely from Company unless prior written permission is obtained from Company.

SECTION NINE: REFUND POLICY

9.01 REFUND POLICIES

Connect Coin, coin packs can be returned with 72 hours for a full refund. All coins must be sent back to Connect Coin LLC before a refund can be issued.

SECTION TEN: GENERAL PROVISIONS

10.01 INDEMNITY AGREEMENT

Each and every Ambassador agrees to indemnify and hold harmless Company, its shareholders, officers, directors, employees, agents and successors in interest from and against any claim, demand, liability, loss, cost or expense including, but not limited to, court costs and attorneys' fees, asserted against or suffered or incurred by any of them, directly or indirectly arising out of or in any way related to or connected with allegedly or otherwise, the Ambassadors (a) activities as Ambassador; (b) breach of the terms of the Agreement; and/or (c) violation of or failure to comply with any applicable federal, state or local law or regulation.

10.02 PROCESSING CHARGES

Company reserves the right to institute a processing charge for commission payments.

10.03 LIABILITY

To the extent permitted by law, Company shall not be liable for, and each Ambassador releases Company from, and waives all claims for any loss of profits, indirect, direct, special or consequential damages or any other loss incurred or suffered by Ambassador as a result of (a) the breach by Ambassador of the Agreement and/or the Terms and Conditions and/or the Policies and Procedures; (b) the operation of Ambassador's business; (c) any incorrect or wrong data or information provided by Ambassador; or (d) the failure to provide any information or data necessary for Company to operate its business, including, without limitation, the enrollment and acceptance of Ambassador into the Compensation Plan or the payment of commissions and bonuses.

10.04 RECORDKEEPING

Company encourages all Ambassadors to keep complete and accurate records of all their business dealings.

10.05 FORCE MAJEURE

Company shall not be responsible for delays or failure in performance caused by circumstances beyond a party's control, such as but not limited to: fire, flood, earthquake, storm, power outages, labor difficulties, strikes, war, government decrees or orders and/or curtailment of a party's usual source of supply.

10.06 VIOLATIONS

It is the obligation of every Ambassador to abide by and maintain the integrity of the Policies and Procedures and Terms and Conditions. If Ambassador observes another Ambassador committing a violation, he or she should discuss the violation directly with the violating Ambassador. If the Ambassador wishes to report such violation to Company, he or she must detail violations in writing only and mark the correspondence "Attention: Legal Department".

10.07 AMENDMENTS

Company reserves the right to amend the Agreement, Policies and Procedures, Terms and Conditions, its retail prices, product and service availability and the Compensation Plan type at any time without prior notice as it deems appropriate. Amendments will be communicated to

Ambassadors through official Company website and or official Company publications. Amendments are effective and binding upon submission to the Company website. In the event any conflict exists between the original documents or policies and any such amendment, the amendment will control.

10.08 NON-WAIVER PROVISION

No failure of Company to exercise any power under these Policies and Procedures or to insist upon strict compliance by Ambassador with any obligation or provision herein, and no custom or practice of the parties at variance with these Policies and Procedures, shall constitute a waiver of Company's right to demand exact compliance with these Policies and Procedures. Company's waiver of any particular default by Ambassador shall not affect or impair Company's rights with respect to any subsequent default, nor shall it affect in any way the rights or obligations of any other Ambassador. No delay or omissions by Company to exercise any right arising from a default effect or impair Company's rights as to that or any subsequent or future default. Waiver by Company can be affected only in writing by an authorized officer of Company.

11.09 GOVERNING LAW

The Agreement and these Policies and Procedures shall be governed by the laws of the Cayman Islands.

11.10 DISPUTES

In the event a dispute arises between the Company and a Ambassador regarding their respective rights, duties under this agreement, or in the event of a claim of breach of the Ambassador Agreement, it is agreed that such dispute shall be exclusively resolved pursuant to binding arbitration under the Commercial Rules of the American Arbitration Association with arbitration to occur at GeorgeTown, Cayman Islands. The Arbitrator may award, in addition to declaratory relief, contractual damages and shall award reasonable attorney's fees and costs to the prevailing party. An award of attorney's fees and costs shall continue through any review, appeal or enforcement of an arbitration decision. The arbitration decision may be enforced in any court of competent jurisdiction. This provision shall not be construed so as to prohibit either party from obtaining preliminary or permanent injunctive relief in any court of competent jurisdiction. The parties each expressly waive their right to collect consequential, punitive and exemplary damages from the other party.

11.11 ENTIRE AGREEMENT

The Policies and Procedures are incorporated into the Agreement and, along with the Terms and Conditions and Compensation Plan, constitute the entire agreement of the parties regarding their business relationship.

11.12 SEVERABILITY

If under any applicable and binding law or rule of any applicable jurisdiction, any provision of the Agreement, including these Policies and Procedures and Terms and Conditions, or any specification, standard or operating procedure which Company has prescribed is held to be invalid or unenforceable, Company shall have the right to modify the invalid or unenforceable provision, specification, standard or operating procedure or any portion thereof to the extent required to be

valid and enforceable, and the Ambassador shall be bound by any such modification. The modification will be effective only in the jurisdiction in which it is required.

10.13 LIMITATION OF DAMAGES

TO THE EXTENT PERMITTED BY LAW, COMPANY AND ITS INDEPENDENT SALES REPRESENTATIVES, OFFICERS, DIRECTORS, EMPLOYEES AND OTHER REPRESENTATIVES, SHALL NOT BE LIABLE FOR, AND INDEPENDENT SALES REPRESENTATIVE HEREBY RELEASE THE FOREGOING FROM, AND WAIVE ANY CLAIM FOR LOSS OF PROFIT, INCIDENTAL, SPECIAL, CONSEQUENTIAL OR EXEMPLARY DAMAGES WHICH MAY ARISE OUT OF ANY CLAIM WHATSOEVER RELATING TO COMPANY PERFORMANCE, NONPERFORMANCE, ACT OR OMISSION WITH RESPECT TO THE BUSINESS RELATIONSHIP OR OTHER MATTERS BETWEEN ANY COMPANY AND COMPANY, WHETHER SOUNDING IN CONTRACT TORT OR STRICT LIABILITY. COMPANY SHALL NOT EXCEED AND IS HEREBY EXPRESSLY LIMITED TO, THE AMOUNT OF UNSOLD COMPANY SERVICES AND/OR PRODUCTS OF COMPANY OWNED BY THE INDEPENDENT SALES REPRESENTATIVE AND ANY COMMISSIONS OWED TO THE INDEPENDENT SALES REPRESENTATIVE.

11.15 NOTICE

Any communication, notice or demand of any kind whatsoever which either the Ambassador or Company may be required or may desire to give or to serve upon the other shall be in writing and delivered by electronic communication whether by telex, telegram, Email or telecopy (if confirmed in writing sent by registered or certified mail, postage prepaid, return receipt requested). Any such communication, notice or demand shall be deemed to have been given or served on the date of confirmed dispatch, if by electronic communication, or on the date shown on the return receipt or by other evidence if delivery is by mail.

Home Office:

Connect Coin

Email: info@iamconnect.net

Phone: 702-577-1133

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